

ORDER DATE	ORDER NUMBER

NEED TO RETURN OR EXCHANGE ON ITEM?

Items can be returned in their original condition with 30 days of receiving your order for an exchange item or refund.



Simply complete this form and pop it into your parcel

QTY	STYLE NAME	DESCRIPTION	SIZE	REFUND	REASON CODE	EXCHANGE	NEW SIZE	NEW COLOUR	REASON FOR RETURN
									1 - Looks different to image on website
									2 - Ordered more than one size
									3 - Arrived too late
									4 - Poor quality / faulty
									5 - Doesn't fit properly
									6 - Doesn't suit me
									7 - Incorrect item received
									8 - Parcel damaged on arrival

**NorfolkSocks**  
Rushfield House  
Tilton Road  
Billesdon  
Leicestershire  
LE7 9FE

Take it to a Post Office and remember to ask for a proof of postage receipt.

We recommend sending all items on a tracked delivery service.

Please note we can not take responsibility for any returns lost in transit.

you can track your return at [royalmail.com/track-trace](https://royalmail.com/track-trace)

Keep your proof of postage until we have confirmed by email that all your returned items have been processed. Please ensure you return any unworn items, as sold, with all the original tags and labels - if you don't have the original packaging, choose a safe alternative.

This return policy does not affect your statutory rights.

